

Notice Inviting Quotation

for

Mess Services of Halls of Residence

at

RAJIV GANDHI UNIVERSITY, DOIMUKH/ITANAGAR, ARUNACHAL PRADESH

NIQ No.	No. ST-443/MS-HoR/2024
NIQ Issue Date	17/07/2026
Quotation submission start date	20/07/2026 from 10 am
Last Date of Submission	27/07/2026 up to 4 pm
Siyum Halls of Residence (Men)	200 boarders



RAJIV GANDHI UNIVERSITY
RONO HILLS, DOIMUKH-791112
ARUNACHAL PRADESH

Phone: 0360-2277253 Email: rgureg@gmail.com

Website: <http://www.rgu.ac.in>

राजीव गाँधी विश्वविद्यालय
रोनो हिल्स, दोईमुख
RAJIV GANDHI UNIVERSITY
RONO HILLS, DOIMUKH

No. ST-443/MS-HoR/2024 /152

Dated, the 17th July, 2026

NOTICE INVITING QUOTATION

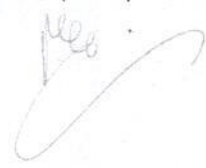
Rajiv Gandhi University, Rono Hills, Doimukh invites sealed quotation for Hostel Mess Services. Interested parties may send their quotations in sealed cover addressed to the Registrar, Rajiv Gandhi University, Rono Hills, Doimukh superscribed with the words "Quotation for Mess Services for Siyam Halls of Residence" and complete in all respects should be dropped in the tender box kept in the office of the Registrar, RGU Doimukh. The quotation(s) received after the scheduled date and time will be rejected out-rightly.

1. Introduction:

- 1.1 The Rajiv Gandhi University, Rono Hills, Doimukh invites the quotations from reputed firms for running Hostel Mess Services.
- 1.2 The agency shall be awarded the work should run Hostel Mess "as is where is basis" with the space and facilities provided by the University in the Campus.

2. Eligibility Criteria:

- 2.1 The tenderer should have a valid FSSAI registration certificate/license.
- 2.2 The tenderer should be an Income tax assesses (latest Income Tax return should be enclosed).
- 2.3 The tenderer should have at least 3 years' experience in running a hostel mess or catering services. Documentary evidence, such as an experience certificate, issued from the concerned educational institute/University, should be furnished.
- 2.4 The bidders should have worked preferably in educational institution/University having residential hostel/guest house who have annual turnover of Rs. 80 lakhs or more per annum. The bidders should provide separate Balance Sheet, certified by chartered accountant for the last three years having Rs. 80 lakhs or more per annum.
- 2.5 To prove financial capability to undertake the tender, the tenderer should furnish banker's certificate (in original). OR The Tenderer can furnish a Solvency Certificate from any nationalized/ scheduled bank.
- 2.6 Employees of Rajiv Gandhi University or their family members are not eligible to participate in the Tender. For this purpose, the family includes spouse and children.



3. GENERAL TERMS AND CONDITIONS FOR THE AWARD OF CONTRACT :

- 3.1 The tenderers are requested to go through the instructions, terms and conditions and specifications given in the tender. Failure to furnish all required information in every aspect will be at the tenderer's risk and may result in the rejection of the tender.
- 3.2 To enclose duly filled up Check List
- 3.3 The tenderer seeking any clarification on the tender may request the Office of the Registrar, Rajiv Gandhi University office hours 10:00 am to 04:00 pm.
- 3.4 The University reserves the right to amend the tender in full or any part thereof. Amendment to the Tender will be uploaded on the University website www.rgu.ac.in and it will be the sole responsibility of the tenderer to verify the amendments if any and get the amended documents before the submission of the tender.
- 3.5 The Tender document is not transferable.
- 3.6 There shall be no repetition of vegetables in Breakfast, Lunch and Dinner and also on the subsequent days. (Menu of the vegetable shall be determined by the Hostel Mess Management Committee of the University in consultation with the caterer with a provision to change as per need.)
- 3.7 The meals provided in Breakfast, Lunch and Dinner shall be adequate for its boarders.
- 3.8 Initially the contract will be awarded for a period of 12 months from the date of signing the agreement. The Hostel Mess Management Committee will assess the performance of the agency before completion of tenure. After reviewing, if the performance of the agency is found to be satisfactory, the contract may be considered for renewal for another period. The contract shall automatically discontinued if the renewal is not considered due to poor/unsatisfactory service.
- 3.9 If at any stage the involvement of the Contractor is found, in any, uncalled for activity, inside or outside the premises of the University, which may bring disrepute to the University, the contract is liable to be terminated by the Competent Authority by giving 10 days' notice.
- 3.10 University reserves the right to accept or reject the tender without assigning any reason whatsoever. The contract may be terminated after giving one-month notice by the University. In case Contractor wants to terminate the contract, they have to give minimum two (2) months' notice.
- 3.11 Contractor will be required to deposit **Rs. 3.00 lakh (Rs. three lakh) only in form of Demand Draft/Bank Guarantee as security deposit** for Hostel Mess Services.
- 3.12 The premises of the Hostel Mess Services will be used for the purpose for which the allotment will be made and not for any other purpose without the written permission of the Competent Authority.
- 3.13 No person with any adverse police record will be allowed to work in the Hostel Mess Services.
- 3.14 Mess bill only be raised against the actual boarders of the hostel.
- 3.15 Any change like timing of operation, rate of items and any addition of item(s) to be included in the Hostel Mess Services in future will require the prior permission of the University.
- 3.16 The Contractor will ensure and comply with the provisions of various municipal and other Rules/Regulations/Laws of the Government in respect of wages and other benefits to their employees.



- 3.17 The University shall not be the party in case any dispute takes place between the Contractor and their employees.
- 3.18 Dispute, if any, between the Contractor and the University shall be subject to the Itanagar jurisdiction.
- 3.19 Menu may change as per discussion with the Hostel Mess Committee with vendor. Hostel Mess Committee will evaluate the quality of food and the materials used for preparation of the food and will have the right to impose suitable fine/penalty in case of unsatisfactory service.
- 3.20 Maintenance cost including electricity bill, water charges etc. for the premises and kitchen, store, etc. shall be paid by the agency.
- 3.21 The workers employed by the agency shall wear uniform and name-badge, which will be provided by the agency itself. This should be implemented within 15 days from the date of signing the agreement. These workers are not employees of the university and shall not have any claims whatsoever on the university and shall not act detrimental to the interest of the university.
- 3.22 The agency should maintain a complaint register and should be produced on demand by any of the user. Non-production of this will be taken seriously by the university and suitable penalty shall be imposed as determined by the competent authority.
- 3.23 The agency should also produce the copy of the complaint register duly verified by mess committee in charge along with the bills submitted for the payment to the university.
- 3.24 The University shall not provide any accommodation to the tenders and its workers. They shall manage on its own outside the University Campus.
- 3.25 No outside food shall be allowed in the Hostels, food items to be cooked in the hostels only.
- 3.26 The Mess Service Contract shall be awarded maximum to a limit of two (2) Halls of Residence to a single firm. However, RGU reserves the right to award the contract(s) to the eligible firm(s) irrespective of price bid.
- 3.27 The successful bidder must deposit the utilization fee/rent to the University account on monthly basis.
- 3.28 Bidders who fail to meet the mandatory technical criteria shall be disqualified for the Financial Bid, and their price/financial bids remain sealed and unopened. The Financial Bid shall be evaluated based on the price offered and Score Sheet of Technical Bid.

4. Hygiene Criteria:

- 4.1 The food served by the caterer has to be prepared in clean and hygienic and safe conditions as per the menu and healthy sanitary methods.
- 4.2 Caterer should wash and maintain dining hall, hand-wash area, dish wash area etc. in highly clean conditions, caterer should also provide hand sanitizer and hand wash.
- 4.3 The caterer should collect the garbage from the kitchen, dining-hall, dish-wash area and dispose of the same every morning. The surrounding should be kept clean and hygienic by the caterer.
- 4.4 The caterer should maintain high quality of hygiene, sanitation and safety in the kitchen and dining hall. All the surrounding area of the mess premises should be cleaned and washed daily by the caterer.

- 4.5 After every meal (breakfast, lunch and dinner) all the plates, glasses, spoons and other cutlery are to be cleaned in soap solution and hot water and dried and kept ready for the next meal by the caterer. The caterer must use cleaning material of high quality.
- 4.6 Mess workers should be strictly asked to make the use of hand gloves, aprons, cooking hats etc.
- 4.7 Dining hall and kitchen should be washed with water and soap solution and mopped after every meal by the caterer.
- 4.8 Water cooler and purifier etc. should be cleaned and maintained properly by the caterer.
- 4.9 All the utensils, dinner set and other equipment's required in the mess should be arranged by the caterer and replaced if missing/damaged in the kitchen.
- 4.10 The caterer should provide sufficient number of fly catchers in the mess premises.
- 4.11 Non maintenance of above criteria shall result in penalty to be imposed on the vendor as follows: -

- (a) Penalty for Poor Food quality – Rs. 5000/- on each occasion
- (b) Penalty for Hygiene/cleanliness – Rs. 2500/- on each occasion

If poor quality of food has been found three times in a month, in such conditions the awarded contract shall be terminated and their security deposit shall be forfeited.

5. Earnest money deposit (EMD) :

- 5.1 The tenderer must furnish Earnest Money Deposit (EMD) for a value of **Rs. 1,00,000/- (Rs. One lakh only)** along with the tender documents by way of Demand Draft obtained from any Nationalized /Scheduled Bank and drawn in favor of "**Rajiv Gandhi University**" payable at Doimukh/Naharlagun.
- 5.2 Any tender without the EMD will be considered as Non- responsive and will be summarily rejected.
- 5.3 The tender inviting authority will arrange to refund the EMD to the un-successful tenderers after publishing the successful tenderer within a reasonable time. No interest will be paid on the EMD.
- 5.4 The EMD of the successful agency is liable to be forfeited if the agency fails to start the mess as per the date scheduled in the agreement with the university. The tenderer on becoming successful fails to furnish the required security deposit or sign the agreement within the stipulated time.
- 5.5 Tenderer must furnish Tender Processing fee (non-refundable) for value of Rs. 2,000/- (Rupees two thousand) only along with the tender documents by way of Demand Draft obtained from any Nationalized /Scheduled Bank and drawn in favor of "**Rajiv Gandhi University**" payable at Doimukh/Naharlagun.

6. Contract requirement:

- 6.1 While quoting the rate, the tenderer should quote the rates inclusive all taxes. University shall not be responsible for any change in the tax rate during the contract.

7. Submission of Tender:

- 7.1 All the downloaded NIQ document shall be signed by the bidder on all the pages and shall be submitted along with the bid in sealed cover to the Registrar, Rajiv Gandhi University as per the procedure laid down herein. The tender can be submitted by registered/speed post on all workings days before closing date & time.
- 7.2 The university will not be held responsible for any delay in the receipt of the Bank Draft or any delay in the receipt of the document by the tenderer including loss of the document in transit or delay in obtaining any document/ certificate or on any other account. No extension of the date and time for the submission of the documents will be given for any such delay.
- 7.3 The university may extend the last date for submission of tender by issuing an amendment. In such case all the rights and obligations of the university and the tenderers, previously submitted quotation shall be considered for the bid.
- 7.4 Any tender received by the university after the last date and time will not be considered.

8. Procedure for Submission of Tender :

- 8.1 Tenderers are advised to go through the tender documents and understand all the provisions and stipulations contained therein before submitting the tender.
- 8.2 The tenders shall be submitted as per the procedures and requirements stipulated therein.
- 8.3 This tender is based on **Two-Bid System** i.e. Technical Bid and Financial Bid. Therefore, the tender shall be submitted in two parts viz., Cover-A and Cover-B. Each part shall be placed in an independent sealed envelope and each part shall be super scribed as follows:

Cover 'A' "TECHNICAL BID COVER"

Name of work: Tender for Hostel Mess Services at of Rajiv Gandhi University, Rono Hills, Doimukh"

Cover 'B' "PRICE BID"

Name of work: "Tender for Halls of Residence Mess Services at of Rajiv Gandhi University, Rono Hills, Doimukh".

- 8.4 The Price Bid must be submitted by the bidder separately.
- 8.5 The Tenderer should attach valid Labour licenses issued by State/Central Government.
- 8.6 The Women entrepreneurs are encouraged to apply for the Girls Hostel Mess and shall be preferred.
- 8.7 The contents of each of the two covers shall be as described in the subsequent clauses. For all other references, these covers will be referred to briefly as: "**Technical Bid cover**" and "**Price Bid Cover**".
- 8.8 Both the covers i.e. Cover-A and Cover-B, shall be placed inside an outer cover and shall be super scribed as follows:

"TENDER OF HOSTEL MESS SERVICES IN RAJIV GANDHI UNIVERSITY" & TENDER NUMBER.

- 8.9 The sealed tender envelope shall be addressed to "The Registrar, Rajiv Gandhi University, Rono Hills, Doimukh. The Tender envelope shall contain clearly the name and address of the Tenderer prominently, with Phone Number, email ID and Postal address.
- 8.10 The technical bid cover shall contain a "check list". In addition to check list any document or certificates etc., mentioned anywhere in the tender document shall also be part of the technical tender requirements as a proof of experiences, Turnover, Registration No., GST No., PAN No. Labour License of the State/Central Govt.
- 8.11 Financial Bid (Price Bid 'Cover'- B) shall contain the duly filled in and signed Financial Bid.
- 8.12 "The tender shall be signed by a person or persons duly authorized to sign on behalf of the Tenderer. All pages of the tender shall be signed by the person(s) signing the tender. The Tenderer shall enclose a certified copy of the power of attorney authorizing the signatory or signatories to sign the tender document. This certification shall be from the Managing Director or the Legal manager or any other authorized person of the firm".
- 8.13 The tender shall contain no alteration or additions, except those Tenderer has to comply as per the instructions issued by the University. In case it is absolutely necessary to make corrections in the errors made by the tenders, in which case such corrections shall be signed by the person or person's signing the tender.
- 8.14 All the pages in the tender document should be signed by the tenderer after properly filling all details.

9. Compliance/ Confirmation:

- 9.1 The Tenderer should give an undertaking with reference to the Application Form for running the Mess in University and should also give undertaking cum declaration regarding confirming and comply with various terms and conditions in "letter of Tender cum declaration" and "Check List".

10. Tender Opening:

- 10.1 Tender will be opened in the presence of the Tenderers or their authorized representative who choose to be present and the tender Purchase Committee (General). The tender opening date and time shall be intimated to the bidders. The representative of tenderer who attend the tender opening must produce their identification proof and authorization letter from the companies/tenderer.
- 10.2 Cover-A containing "Technical Bid" shall be opened first.
- 10.3 On opening the tender, the details such as name of the tenderer, address, EMD details, etc. will be read out.
- 10.4 Tenders found without the EMD and Tender Fee will be summarily rejected.
- 10.5 On verifying the EMD, the Technical bids will be examined to decide their service suitability for the said work. Tenderers whose Technical bids are not found acceptable will be advised of the same and their sealed covers containing the respective Financial Bids will not be opened. Their EMD will also be returned to them.
- 10.6 Financial bids of only those bidders whose technical bids are qualified, will be opened in the presence of the Tenderers or their authorized representative, if chooses to be present.

11. SIGNING OF AGREEMENT :

- 11.1 The successful tenderer shall furnish the required security deposit and execute an agreement (Three copies) on a non-judicial stamp paper to the value of Rs. 100/- (embodying the terms and conditions of the tender within 15 days from the date of acceptance of the agreement.
- 11.2 If the agreement mentioned in Clause 11.1 above is not executed in the prescribed period, the Earnest Money Deposit and Security Deposit of the tenderer are liable to be forfeited.
- 11.3 The successful tenderer, if fails to execute the agreement within the stipulated period, he will also be liable for all damages arising there from such default including the cost of conducting fresh tenders and the increase in rates if any, in the subsequent tender and shall compensate for all losses sustained by the Government/University in this regard.

12. TERMINATION OF CONTRACT

12.1 Termination for Default:

- I. The University may, without prejudice to any other remedy for breach of contract, by written notice of default with a notice period of 30 days, sent to the Hostel Mess Contractor, terminate the contract in whole or in part.
- II. If the Hostel Mess Contractor fails to perform any of the obligation(s) under the contract; or if the Hostel Mess Contractor, in the judgment of the University, has engaged in fraudulent and corrupt practices in competing for or in executing the contract.
- III. In the event, the University terminates the contract in whole or in part, the University may entrust the contract of operating/running canteen to other persons/contractors in such manner and at such rate as deemed appropriate and they shall be liable to the University for loss of revenue suffered by the University in this process. However, the Hostel Mess Contractor shall continue the performance of the contract to the extent not terminated.

12.2 Termination for Convenience:

The University may give a written notice, with a notice period of 30 days sent to the Hostel Mess Contractor, may terminate the Contract in whole or in part, at any time for its convenience. The notice of termination shall specify that termination is for the University convenience, the extent to which performance of work under the contract is terminated, and the date upon which such termination becomes effective.

13. Special Conditions :

- 13.1 Adducing reasons like strikes, non-availability of raw material etc. shall not be entertained.

Non-fulfillment of the contract on any grounds will result in forfeiture of part or whole of Security Deposit /Earnest money deposit amount. The University also reserves the right to debar such tenderer/ Catering Service Provider from future tenders. Besides this the tenderer will also be liable or all damages arising from such default including the cost of conducting fresh tenders and the increase in rates in the subsequent tender and shall compensate for all losses sustained by the university in this regard. liquidated demurrage charges may also be levied in case of non-performance or poor performance of the contract i.e. goods of FSSAI, AGMARK etc for maintenance of good quality of food to the students or beneficiaries.

14. Visit to Tenderers' Clients:

- 14.1 Complete details of clients of the tenderers must be enclosed with the Technical bid. Clients' addresses, name(s) of contact person(s) with phone numbers must be listed in the enclosure. The university reserves the right to carry out surprise visits to establishments/mess/dining facilities/Hostel Mess Serviced currently by the tenderers and their reports will form valuable input for the short-listing process. The Hostel Mess Committee of the University shall supervise the quality of goods.

15. Alternative Proposals:

15.1 Tenderers shall submit offers that strictly comply with the requirements of the Tender Document. Any alternatives or modifications shall render the respective Tenderers invalid. Offers with conditional rebate will become automatically invalid.

16. Validity of Offer:

16.1 Tenderers shall agree to keep the tender open for six (6) months from the due date of submission thereof and not make any modifications in the stated terms and conditions.

16.2 In exceptional circumstances, prior to expiry of the initial time limit as indicated in 16.1 above, the tender inviting authority may request the Tenderer to extend the period of validity for a specified additional period. The request and the Tenderers responses shall be made in writing. Tenderer may refuse the request without forfeiting his Earnest Money Deposit. The tenderer(s) agreeing to the request will not be permitted to modify his tender. However, he shall extend the validity of the Earnest Money Deposit for the period of the extension.

17. Disputes and Jurisdiction:

Any legal disputes arising out of any breach of contract pertaining to this tender process shall be settled in the courts of competent jurisdiction located within Itanagar.

18. Schedules:

18.1 The Tender schedule highlights the important service conditions to be strictly abided by all tenderers.

18.2 Schedule A refers to the terms and conditions for lease of Mess in Rajiv Gandhi University, Rono Hills, Doimukh.

18.3 Schedule B refers to the scope of work.

It is mandatory that all tenderer must sign and submit these Schedules along with the tender.

19. Acknowledgement:

It is hereby acknowledged that I have gone through the entire tender document and all the conditions mentioned hereunder and we agree to abide by them.

कुलसचिव/ REGISTRAR

Schedule : A

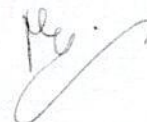
The Rajiv Gandhi University has fixed menu, quantity etc. as mentioned of Schedule B of tender document. The tenderer has to quote for each item on the menu and rates on which the items to be supplied will be decided as mutually agreed upon.

1. The tenderer should quote their price as under:

For Hostel Mess Services (Boys and Girls), bidding should quote their rate(s) for per month inclusive taxes, per student, (to maintain standard quality of food).

2. The contractor will not be allowed to change or fix the rate as mentioned in the fixed menu during the contract period of one year.
3. It is mandatory on the part of the contractor to serve each item of menu at the rates and quantity as given in the Tentative Schedule.
4. The Mess will be running initially for a period of one (1) year and can be extended on the satisfactory performance for further similar or lesser period based on University's requirements. A review would be done on completion of every 6 months and based on satisfactory service and conduct the extension would be considered.
5. Hostel Mess facilities (Kitchen, dining hall, Washroom, open space etc.) at hostel Campus are provide by the University on as is where is basis.
6. University shall provide the following:
 - a. Water for cooking, washing and cleaning.
 - b. Drinking water
 - c. Electricity for exclusive purpose of running the dining facilities
 - d. The caterer should adopt better conservancy measures as water is ELIXIR of human life and no wastage is allowed.
 - e. Electricity should not be used to other than cooking purposes and at any point of time no electric stoves should be allowed for cooking and that should be based on Gas system. The electricity charges shall be levied by the University through meter system or fixed system.
7. Procurement of the items, raw materials required for performing the contract is the responsibility of the caterer with the approval of the University Hostel Mess Committee. Indicative list of the items to be procured is as below:
 - a. Good quality of vegetables, fruits, provisions, dairy products/meat etc. **In case of non-compliance of the above, a penalty of Rs. 1,000.00 will be imposed on caterer on each occasion.**
 - b. Caterer shall use only branded raw materials and best quality items for preparing the food. Brands of products will be decided by the Hostel Mess Canteen Committee of the University. **In case of non-compliance of the above, a penalty of Rs. 1000.00 will be imposed on caterer on each occasion.**
 - c. The caterer should be solely responsible for the arrangements of gas & its refills.
 - d. The caterer shall provide catering services as given in the menu annexed to the agreement. The cost includes fuel cost, procurement of provisions and vegetables of good quality and other items. Further, the cost of these raw materials shall be inclusive of loading and unloading, transportation, storage at kitchen premises, statutory taxes, duties and all other levies (existing and which may be imposed from time to time) for which no additional cost is payable or reimbursable by the University.

- e. The caterer shall make his own arrangement for procuring utensils/plates, glasses & cutlery. etc. for cooking.
 - f. Caterers should not use any artificial colour, preservatives and other harmful chemical additives' (say; for example, mono- sodium glutamate) in any of the dishes or even store them in the canteen premises. **In case of non-compliance of the above, a penalty of Rs. 5,000.00 will be imposed on caterer on each occasion.**
 - g. The caterer shall make his own arrangement for procuring & supply of milk from its own resources of good quality.
8. The premises of the Hostel Mess should be kept clean and tidy on daily basis and the contractor shall be fully responsible for the maintenance of hygiene as per the standards required by the Municipal/Health Department.
 9. Responsibility and safeguard of the University Mess property shall be with contractor. Damage to the University Hostel Mess property will be recovered from security deposit of contractor.
 10. RGU shall not provide any additional facilities other than available in the Mess.
 11. The Hostel Mess premises (inside and outside) should not be used for any other purposes except for running the Mess.
 12. The contractor should not transfer/ sublet the management to any other individual or agency. The agency or its authorized representative of the Mess should be present at the premises and supervise the day to day affairs of running of canteen and shall not give scope for any complaints either from students/staff or customers.
 13. The Mess should be run in the name of the University Mess and other name should not be used. The walls and surroundings of the Mess should not be used for paintings/ advertisement. Stay of unauthorized persons beyond Mess Hours or indulging in anti-social activities shall be viewed seriously and proper action will be initiated in such cases.
 14. The authorized RGU officials shall have every right to inspect the hostel mess without any notice and take appropriate action.
 15. The contractor should not cater items which are not approved. As per State Govt. guidelines, cigarettes, pan & gutka, liquor etc., are strictly prohibited." NO-TOBACCO ZONE in and 100 meters away from University gate." **In case of non-compliance of the above, a penalty of Rs. 500.00 will be imposed on caterer on occasion.**
 16. In case of violation of terms & conditions the University may take appropriate action and /or terminate the agreement, including the forfeiture of Security Deposit.
 17. Mess will be closed during Summer Vacation and Winter Vacation as notified by the University time to time. Further, University may asked for running the Mess during the vacation/break period, if needed; for which the University shall pay the expenditure as per approved rate for the said period.
 18. The Mess should run during the timings as will be declared by the Hostel Mess Management Committee of University.
 19. The University shall have the right to terminate the contract by giving one months' notice. In case Contractor wants to terminate the contract, they have to give minimum two months' notice.
 20. Authenticated certificates, testimonials and proof of experience should be produced along with the tender and registration of firms etc of the Govt. The Minimum wages as per Govt. and EPF, ESI and Labour License of the currency of contracts (Current Principal Employer(s) for the period 2025-26) documents etc should be given along with technical bids. All statutory compliances of the current principal employer and list of PF documents are to be submitted in the technical bids.



21. The caterer shall vacate the provided premises and hand over all fixtures, furniture etc. which are University property in good condition at the termination of the contract.
22. The caterer shall not make or permit any construction or structural alternation or additional fittings inside the premises or the work place without prior written approval of the competent authority.
23. Staff strength in each category of Cooks, Helpers etc. should be optimum and of sound health and finalized in consultation with Hostel Mess Management Committee of the University.
24. Employment of child laborers (below 18 years) is totally prohibited. It is responsibility of the caterer to comply with all formalities of Labour office including obtaining necessary labour license of the Govt. of the current works. In case of non-compliance of the above, penalty as per government norms will be imposed on caterer.
25. The caterer shall be responsible for the proper conduct and behavior of the employees engaged. The employees cannot reside in the place of work except to the extent necessary for their duty in respect of the functioning of the dining facility.
26. The Caterer should ensure that all the employees are free from communicable diseases. Medical Certificates to this effect should be made available for inspection by the authorities.
27. All expenses related to the functioning of the employees like EPF/ESI engaged by the caterer shall be in the scope of the Caterer. Proof for remittance of salary shall be provided to the University Administration.
28. The caterer shall maintain the record of duty hours and pay structure should be maintained as per rules for inspection by authorized Personnel of University for meeting other statutory and non-statutory benefits/ obligations.
29. Turnover during the last 3 years along with balance sheets needs to be submitted.
30. The University reserves the right to review and modify the terms and conditions periodically.
31. The items of food served will be checked by the Quality Committee constituted by the Hostel Mess Management Committee of the University. Such quality audit may be a test audit or random audit. In case of dispute on quality between caterer and the quality committee, Registrar of the University will be the sole arbitrator and his/ her decision shall be final and binding on both the parties. Since the service includes food and edibles. PFA Rules 1955 is binding on the caterer and registered in the government at appropriate authorities.
32. Any other relevant matter for better functioning of Hostel Mess will be included at the later date.
33. The agreement should be signed by a person duly authorized to sign on behalf the bidder/ organization. A certified copy of the power of attorney authorizing the signatory or signatories to sign the agreement/documents.



Signature of the Tenderer
with Seal & address.

SCHEDULE : B

Scope of work:

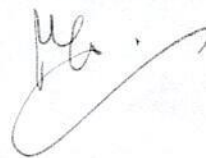
1. The tender for Halls of Residence Mess Services in Rajiv Gandhi University, Rono Hills, Doimukh. Hostel Mess is without accommodation charges but electricity, water charges etc. shall be taken.
2. Rajiv Gandhi University reserves the right to assign any one or more of the Hostel Mess based on availability/requirement.
3. The tenderer shall visit these facilities and ascertain the available infrastructure before submitting the Tender. Any additional requirements, necessary for efficient services must be provided by the contractor without any extra charges.



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Schedule of Tender

1. Tender Reference No. : ST-443/MS-HoR/2024
2. Quotation submission starting date & time : 20th July, 2026 10.00 am
3. Tender submission closing date & time : 27th July, 2026 till 04:00 pm
4. Amount of Tender Processing Fee : Rs. 2,000/-
5. Amount of Earnest Money Deposit(EMD) : Rs. 1,00,000/-
6. Tender opening date & time : Shall be uploaded in the RGU website.
4. Tender document may be downloaded from this University's official **Website "**<http://rgu.ac.in>**".**



Tentative List of Items (Menu) for Mess Services

Beverage & Snacks	
	Red Tea
	Milk Tea
	Snacks
Lunch & Dinner	
	Plain Rice
	Fried Rice
	Veg. Sabji
	Daal
	Paneer
	Papar
	Egg Curry
	Fish Curry
	Chicken/Mutton
	Leamon
Breakfast	
	Khichidi
	Chana Fried Rice
	Pulao
	Chowmien
	Kheer
	Puri Sabji
	Bread with Egg

Note:

1. The above items will be applicable for the entire contract period mentioned in the document.
2. The tender should cater to any minor modifications in the menu items as requested by the students and approved by the Hostel Mess Management Committee of the University without any additional cost.
3. The Tender should also include additional items in the menu as decided by the University. Price for such items will be decided based on the price of similar items on the existing menu list
4. Tenderer should also abide by the decision of the University and terms and conditions mentioned in the schedules.



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Annexure - II

**List of Menu for Mess Services,
MESS CHARGES (as per the menu attached)**

Sample Hostel Mess Menu

1. Meat twice a week
2. Fish twice a week
3. Egg Curry thrice a week
4. Paneer Curry twice a week
5. Morning Tea, Snacks & Breakfast
6. Evening Tea & Snacks

Note:

1. The above items will be applicable for the entire contract period mentioned in the document.
2. The tender should cater to any minor modifications in the menu items as requested by the students and approved by the Hostel Mess Management Committee of the University without any additional cost.
3. The Tender should also include additional items in the menu as decided by the University. Price for such items will be decided based on the price of similar items on the existing menu list
4. Tenderer should also abide by the decision of the University and terms and conditions mentioned in the schedules.

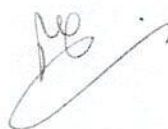


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**CHECK LIST
INFORMATION AND UNDERTAKING.**

Sl. No.	Particulars	Remarks (Yes/No)	Page No. of tender document
1.	Income Tax Assessment Certificates furnished/ITR		
2.	Work Experience of successfully completing at least one hostel mess/canteen contract from an educational institute/University. Provided Completion certificate.		
3.	Tender Processing Fee Rs. 2,000/- furnished		
4.	Earnest Money Deposit (EMD) for Rs. 1,00,000/- furnished		
5.	Turnover and Balance Sheets/P & L A/c etc. certified by the Chartered Accountant		
6.	Registration Certificate of the Firm/Organization/etc.		
7.	GST Certificate		
8.	PAN Card		
9.	Technical Bid (Annexure – IV)		
10.	Valid Labour License documents		
11.	Financial Bid (Annexure – V)		
12.	Whether all schedules and all tender papers are signed.		
13.	Letter of Tender cum Declaration (Annexure – VI)		
14.	Bankers certificate regarding Credit Facility/ Solvency certificate as per if applicable (Annexure – VII)		
15.	Declaration about the family members not working in Rajiv Gandhi University		
16.	EPF, ESI Certificate		
17.	Power of Attorney (if applicable)		
18.	FSSAI Registration Certificate (As per NIQ Clause 2.1)		
19.	Undertaking of the Bidder		
20.	Declaration about family members working in RGU (Annexure – VIII)		
21.	Non Black Listing Certificate (Annexure – IX)		
22.	Undertaking (Annexure – X)		
23.	Certificate of No Deviation (Annexure – XI)		
24.	Undertaking regarding Litigation/Arbitration (Annexure – XII)		

N.B. : Please indicate the page no. of the supporting documents of the quotation.



Signature of the bidder with seal

INFORMATION FOR TECHNICAL BID

Sl. No.	Particulars	To be filled by the bidder	Page No. of the tender documents
1.	Name and address of the caterer with phone no. and e-mail ID, if any. (in separate sheet)		
2.	Registration Number and date of registration of company/cooperative/ agency/ Society, if any (Certificate to this effect should be enclosed)		
3.	Year of Establishment		
4.	Type of Organization: (Whether Proprietorship, Partnership, Private Ltd. Company or Co-operative body etc. In case the applicant is a non-individual, Certified copy of a Partnership deed/Certificate of Incorporation/ Certificate of Registration issued by the Registrar of Cooperative Societies/ as the case should be enclosed)		
5.	Enclose Performance Certificates from previous clients with contact no. separately in respect of services rendered/catering for 3 years before tender opening date.		
6.	No. of Food courts/Dinning facilities Run in Academic Institutes/Students Mess (Providing All supporting documents)		
7.	Whether Quality Certification obtained for Any of the Food Courts/Dining Facilities (Providing All supporting documents)		
8.	Bidders Solvency (Capital Employed) (Rs. In Lakhs)		
9.	Annual Turnover (Rs. In Lakhs) for the last three Financial Years. Financial statements showing turnover duly certified by a Chartered Accountant should be furnished.		
10.	PAN Number		
11.	GST Regn. No.		
12.	No. of Employees (As on date of tender advt.)		
13.	Valid Labour License, EPF, ESI of the currents works to be provided		
14.	Valid FSSAI Registration Certificate No.		
15.	All the quotation supporting documents as per Annexure I to XII		
16.	Any other Information		

N.B. : Please indicate the page no. of the supporting documents of the quotation.



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FINANCIAL BID

To

The Registrar,
Rajiv Gandhi University
Rono Hills, Doimukh

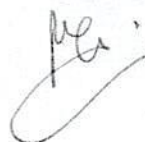
Sub: Price Bid for (.....name of the halls of residence.....) Halls of Residence Mess Services

Sir,

Sl.No.	Particulars	RGU Reserve Price	Offer Price
1.	We submit herewith our Financial bid. (Name of the Hostel)	--	
2.	Rent for Utility Area per Month for Hostel Mess (exclusive taxes):	Rs. 10,000/- (Minimum)	<i>In numeral & words</i>
3.	Price Bid of food for one (1) month per student	Rs. 4,100/- (Maximum)	<i>In numeral & words</i>

Note :

1. The rate must be inclusive of all taxes.
2. The rent for utility area must not less than reserve price
3. The price for food per month, per student must not be exceeds the reserve price.



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LETTER OF TENDER CUM DECLARATION

To

The Registrar,
Rajiv Gandhi University
Rono Hills, Doimukh.

Sir/Madam,

Sub: **Tender for Siyum HoR Mess Services in Rajiv Gandhi University and Self-Declaration.**

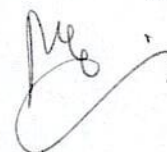
10. I / We, the undersigned do hereby tender and undertake to provide catering services in Hostel of Rajiv Gandhi University as described or intimated in the various schedules hereto annexed and the specifications thereto (which have been produced to and carefully examined by us) in strict accordance with and subject to the terms, provisions and conditions set forth or mentioned in the said schedules, specifications and appendices.
10. I / We have gone through the instructions in the tender and carefully read all the conditions of tender and agree to abide by all the conditions mentioned.
10. I / We hereby state that I/we have submitted Rs. 1,00,000/- (Rupees One lakh only) for Hostel Mess Services in the form of Demand Draft No. dated:..... drawn onBank Branch, in favor of Rajiv Gandhi University as Earnest Money Deposit (EMD) and agree to have it forfeited to the Rajiv Gandhi University in case of my / our failure to undertake the contract for the items accepted by the University.
10. I / We hereby certify that the rent amount quoted in this tender is final and I / We will not come forward for any revision or alteration in rent amount quoted subsequently due to hike in prices or any other reasons. However, I / We are aware of the right of the University to negotiate with the tenderer quoted highest evaluated rent amount.
10. I / We confirm that our Tender is in conformity with the technical specifications and commercial terms & conditions as stipulated in the Tender Document and without any deviations whatsoever. I am / We are aware that our Tender is liable for disqualification in the event of technical and commercial deviations observed by the University at a later date during the process of evaluation of our Tender.
10. In response to the Tender No as a Proprietor / partner/Director of..... I/we hereby declare that our Agency/Bidder's nameis having unblemished past record and has not been declared ineligible for corrupt & fraudulent practices indefinitely or for a particular period of time.
10. I / We further declare that the information and documents furnished in the Tender submitted by us are correct and genuine. I am / we are aware of the University's right to forfeit the Earnest Money Deposit and / or Security Deposit and blacklisting me / us if, any information furnished by us proved to be false at the time of inspection and not complying with the tender conditions.
8. I/We state that I/We have not been blacklisted or debarred from participating tenders by the Central/State Government agencies or autonomous bodies or Universities / institutions.



9. In the event of my / our tender becoming successful, I / We undertake and agree to forward to the Registrar, Rajiv Gandhi University in 60 days, after the notification of the acceptance of this Tender has been received by us, the Security Deposit as demanded in the form and manner required as security for the due fulfillment of our Contract.
10. We undertake and agree that we will not withdraw this Tender during the period that will be required for intimation of acceptance or non-acceptance as stipulated in the Tender document. If I / we do so withdraw, I / we shall forfeit the Earnest Money Deposit **Rs. 1,00,000.00 (One Lakh Rupees)** to Rajiv Gandhi University. I / we agree to execute at our cost the Agreement in 60 days after the notification of the acceptance of our Tender has been received by us. In the event of our failing to make the Security Deposit or to execute the Agreement in the said manner, the Earnest Money Deposit accompanying this Tender shall be forfeited to the Rajiv Gandhi University and this concluded Contract shall in such case be considered as having been cancelled or terminated and I / we agree to be liable, irrespective of the forfeiture aforesaid for all damages, losses, costs, charges and expenses arising from or by reason of such failure and arrangements.

As witness our hand this day of. 2026.

Signature of the Tenderer
Name & Address with Seal



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Annexure - VII

BANK CERTIFICATE REGARDING CREDIT FACILITY

This is to certify that Mr./Mrs. or M/s..... is a reputed person / company with a good financial standing. If the contract is given for running the Hostel Mess in the **Rajiv Gandhi University**..... (Tender Ref. No) For the above person / firm, we will be able to provide overdraft/credit facility to them for Rs. /- (Rupees only) to meet their working capital requirement for executing the above contract.

Date:

Place:

Signature and Designation of the Authorized Officer.
Name and Address of the Bank.



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Annexure - VIII

Declaration about family members working in Rajiv Gandhi University

I/WE do hereby certify that neither myself nor any of my family members (as defined in tender conditions) are employees of the Rajiv Gandhi University.

I/We are aware that in event of wrong declaration in the tender submitted by me is liable to be rejected & summarily forfeit the EMD.

Name and signature of the Tenderer with seal



...

Quotation No.:

Date.....

NON BLACKLISTING CERTIFICATE*[To be submitted on letterhead]*

I/We hereby certify that the [Name of the company / firm] has not been ever blacklisted/debarred by any Central / State Government / Public Undertaking / Institute on any account.

I/We also certify that firm will be supplied the item as per the specification given by Rajiv Gandhi University, Arunachal Pradesh and also abide all the terms and conditions stipulated in Rate Contract.

I/We also certify that the information given in bid is true and correct in all aspects and in any case at a later date it is found that any details provided are false and incorrect, contract given to the concern firm or participation may be summarily terminated at any stage, the firm will be blacklisted and Rajiv Gandhi University, Arunachal Pradesh may impose any action as per NIQ rules.

Date:
Place:

Name
Signature of Bidder:
Business Address
Seal of the Bidder:



Quotation No.:

Date.....

Undertaking

1. That I/we have carefully studied all the terms & conditions of NIQ and shall abide by it.
2. That I/We shall supply the items of requisite quality.
3. That I/We undertake that the information given in this tender are true and correct in all respect and I/We hold the responsibility for the same.
4. That I/We undertake that sample of items will be kept ready for inspections by the Rajiv Gandhi University, Doimukh, Arunachal Pradesh.
5. I/We shall be responsible for the cancellation of tender if samples are not up to mark.

(Signature of the Tenderer with seal)

Date:

Place:



CERTIFICATE OF NO DEVIATION*(To be given on letter head)*

NIQ No.:

Date

I/We, M/s _____ hereby certify that notwithstanding any contrary indication / conditions elsewhere in our offer documents, I/We have neither set any terms and conditions nor there is any deviation taken from the conditions of Rajiv Gandhi University, Doimukh, Arunachal Pradesh tender specification, either technical or commercial, and I/We agree to all the terms and conditions mentioned in RGU, Arunachal Pradesh tender specification with associated amendments & clarification

[Signatures of the Bidder with Name, Designation & Company's Seal]



UNDERTAKING REGARDING LITIGATION/ARBITRATION

(To be submitted on Non-judicial stamp paper)

NIQ No.:

Date

To,

The Registrar
Rajiv Gandhi University
Rono Hills, Doimukh.

We hereby confirm and declare that we, M/s -----, does not have any litigation / Arbitration History with any Government department/ Public Sector Undertaking/ Private Sector/ or any other agency for which we have Executed/ Undertaken the works/ Services during the last 5 years.

Date.....

For.....

Authorized signatory



Memo No. ST-443/MS-HoR/2024/152

Dated, the 20th July, 2026

Copy to:

1. All authorized dealers/ suppliers.
- ✓ 2. The Jt. Director, Computer Centre for information and uploading the Tender Notice on the University website.
3. The Editor, The Arunachal Times, Itanagar/Arunachal Front, Naharlagun/Echo of Arunachal, Naharlagun with a request to publish as news item in the esteemed daily.
4. Notice Boards.
5. Guard File.
6. Office copy.



कुलसचिव/ REGISTRAR